



Canadian International  
Trade Tribunal

Tribunal canadien du  
commerce extérieur

CANADIAN  
INTERNATIONAL  
TRADE TRIBUNAL

# Procurement

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## ORDER

File PR-2023-016

ROCK Networks Inc.

v.

Shared Services Canada

*Order issued  
Monday, December 11, 2023*

IN THE MATTER OF a complaint filed by ROCK Networks Inc. pursuant to subsection 30.11(1) of the *Canadian International Trade Tribunal Act*;

AND FURTHER TO the Canadian International Trade Tribunal's preliminary indication of the level of complexity for the complaint case and its preliminary indication of the amount of the cost award.

**BETWEEN**

**ROCK NETWORKS INC.**

**Complainant**

**AND**

**SHARED SERVICES CANADA**

**Government  
Institution**

**ORDER**

In its determination of October 20, 2023, the Canadian International Trade Tribunal, pursuant to section 30.16 of the *Canadian International Trade Tribunal Act*, awarded Shared Services Canada its reasonable costs incurred in responding to this complaint. The Tribunal's preliminary indication of the level of complexity for the complaint case was Level 1, and its preliminary indication of the amount of the cost award was \$1,150. Noting that there have been no submissions contesting the preliminary indication of the level of complexity or the preliminary indication of the amount of the cost award, the Tribunal confirms its preliminary indications by awarding Shared Services Canada its costs in the amount of \$1,150 for responding to this complaint and directs ROCK Networks Inc. to take appropriate action to ensure prompt payment.

Georges Bujold  
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Georges Bujold  
Presiding Member