



Canadian International
Trade Tribunal

Tribunal canadien du
commerce extérieur

CANADIAN
INTERNATIONAL
TRADE TRIBUNAL

Procurement

ORDER

File PR-2025-043

2Keys Corporation

v.

Shared Services Canada

*Order issued
Tuesday, November 25, 2025*

IN THE MATTER OF a complaint filed by 2Keys Corporation pursuant to subsection 30.11(1) of the *Canadian International Trade Tribunal Act*;

AND FURTHER TO a decision to conduct an inquiry into the complaint pursuant to subsection 30.13(1) of the *Canadian International Trade Tribunal Act*;

AND FURTHER TO the cancellation by Shared Services Canada of the invitation to qualify at issue.

BETWEEN

2KEYS CORPORATION

Complainant

AND

SHARED SERVICES CANADA

**Government
Institution**

ORDER

WHEREAS 2Keys Corporation (2Keys) filed the above-mentioned complaint on October 23, 2025;

AND WHEREAS the Canadian International Trade Tribunal decided, on October 30, 2025, to inquire into the complaint, pursuant to subsection 30.13(1) of the *Canadian International Trade Tribunal Act* (CITT Act) and subsection 7(1) of the *Canadian International Trade Tribunal Procurement Inquiry Regulations*;

AND WHEREAS, on November 6, 2025, Shared Services Canada cancelled the invitation to qualify at issue and advised it would issue a replacement procurement in due course;¹

AND WHEREAS, on November 13, 2025, 2Keys wrote to the Tribunal to advise that it wished to withdraw its complaint;

AND WHEREAS subsection 30.13(5) of the CITT Act provides that the Tribunal may cease conducting the inquiry;

AND WHEREAS, in light of the cancellation of the procurement process, the complaint is now moot, as the grounds of complaint are closely related to the facts of the case, and the Tribunal's inquiry would have only limited theoretical value and little practical impact;

AND WHEREAS the cancellation of the procurement process in these circumstances gives 2Keys the essence of the remedy that it would have been awarded if the Tribunal had ruled in its favour on the merits of the complaint;

AND WHEREAS neither party has requested that it be awarded costs;

THEREFORE, pursuant to subsection 30.13(5) of the CITT Act, the Tribunal ceases its inquiry.

Each party will bear its own costs.

Bree Jamieson-Holloway

Bree Jamieson-Holloway

Presiding Member

¹ Online: <https://canadabuys.canada.ca/en/tender-opportunities/tender-notice/ssc-25-00032034t>.