

NOTICE OF INQUIRY

OFFICE FURNITURE

The Canadian International Trade Tribunal has received a complaint from Global Total Office (GTO) of Toronto, Ontario, concerning a procurement (solicitation W6863-11-161) made by the Department of National Defence (DND). The solicitation was for the provision and installation of office furniture. Pursuant to subsection 30.13(2) of the *Canadian International Trade Tribunal Act* and subsection 7(2) of the *Canadian International Trade Tribunal Procurement Inquiry Regulations*, notice is given that the Tribunal made a decision on March 21, 2024, to conduct an inquiry into the complaint.

GTO alleges that DND privately issued the solicitation to three bidders instead of publicly posting it; that the Request for Quotation (RFQ) explicitly referred to specific Supply Arrangements (SA) but did not include direction concerning product specifications or Government of Canada identification codes (GoCUID); that the RFQ was issued, evaluated, and awarded in a manner where both SA were not separated; that a contract was awarded to GTO, but was subsequently rescinded because the solicitation was ceased; and that the regret letters to competing bidders exposed GTO's total bid price, which resulted in an unfair and prejudiced second procurement process.

Further information may be obtained from:

The Registry
Telephone: 613-993-3595
Email: citt-tcce@tribunal.gc.ca

Ottawa, March 21, 2024