

**NOTICE OF INQUIRY**  
**CLOUD-BASED SOFTWARE AS A SERVICE**

The Canadian International Trade Tribunal has received a complaint from Samdesk Canada Inc. (Samdesk), of Edmonton, Alberta, concerning a procurement (solicitation WS4892743095) made by the Department of Public Works and Government Services (PWGSC) on behalf of the Department of National Defence. The solicitation was for a cloud-based software as a service. Pursuant to subsection 30.13(2) of the *Canadian International Trade Tribunal Act* and subsection 7(2) of the *Canadian International Trade Tribunal Procurement Inquiry Regulations*, notice is given that the Tribunal made a decision on June 23, 2025, to conduct an inquiry into the complaint.

Samdesk alleges that PWGSC awarded a contract to the winning bidder on an impermissible non-competitive and sole-source basis without justification.

Further information may be obtained from:

The Registry  
Telephone: 613-993-3595  
Email: [citt-tcce@tribunal.gc.ca](mailto:citt-tcce@tribunal.gc.ca)

Ottawa, June 23, 2025